



Why  
won't  
they pay  
my claim?

Services  
denied?!

How can  
my claim still be  
"in process"?  
It's been two  
months!

I called my  
insurance  
carrier, but now  
I'm just more  
confused.

Do I have  
mail-order  
prescription  
benefits?

Call the Benefit Resource Center ("BRC"),  
We're Here To Help!

We speak insurance.